

## APPLICATION FOR WIRELESS INTERNET SERVICE (WIS)

Once the form is complete, please email to sales@nexus-net.co.za

### CUSTOMER DETAILS (all fields must be completed)

Customer Name \_\_\_\_\_

Company Registration or ID Number \_\_\_\_\_ VAT NO. \_\_\_\_\_

Physical Address \_\_\_\_\_  
\_\_\_\_\_

Postal Address \_\_\_\_\_  
\_\_\_\_\_

Contact Person \_\_\_\_\_ Email \_\_\_\_\_

### INSTALLATION DETAILS

Installation address \_\_\_\_\_  
\_\_\_\_\_

Onsite Contact Person \_\_\_\_\_ Tel \_\_\_\_\_

Contact Email \_\_\_\_\_

Landlord \_\_\_\_\_

Landlord Contact Person \_\_\_\_\_ Tel \_\_\_\_\_

Landlord Email \_\_\_\_\_

### WIRELESS INTERNET SERVICE

NEXUS.NET offers solid Wireless Internet, provided on our own dedicated network as well as on COMSOL's licenced wireless network.

99.5% Uptime SLA is standard, free Wi-Fi router is included and all services are low contention, and uncapped. These are symmetric services and include a fixed public IP address.

A variety of packages are available to suit all needs, be they home user Internet, small business or larger business connections. All prices below include VAT.

### CONSUMER PACKAGES:

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
BRONZE-U/2	2Mb speeds, uncapped, shaped, 1:4 CR	R499.00	
BRONZE-U/4	4Mb speeds, uncapped, shaped, 1:4 CR	R899.00	
BRONZE-U/6	6Mb speeds, uncapped, shaped, 1:4 CR	R1 199.00	
BRONZE-U/8	8Mb speeds, uncapped, shaped, 1:4 CR	R1 299.00	
BRONZE-U/10	10Mb speeds, uncapped, shaped, 1:4 CR	R1 399.00	
BRONZE-U/15	15Mb speeds, uncapped, shaped, 1:4 CR	R1 599.00	
BRONZE-U/20	20Mb speeds, uncapped, shaped, 1:4 CR	R1 799.00	

NITEOWL/2	2Mb speeds, uncapped, 1:4 CR, afterhours package*	R399.00	
NITEOWL/4	4Mb speeds, uncapped, 1:4 CR, afterhours package*	R599.00	
NITEOWL/6	6Mb speeds, uncapped, 1:4 CR, afterhours package*	R699.00	
NITEOWL/8	8Mb speeds, uncapped, 1:4 CR, afterhours package*	R799.00	
NITEOWL/10	10Mb speeds, uncapped, 1:4 CR, afterhours package*	R999.00	
NITEOWL/15	15Mb speeds, uncapped, 1:4 CR, afterhours package*	R1 199.00	

Installation Fee: R2875 incl VAT Contract Term: Month to Month ETA to Install: 5-7 working days

## BUSINESS PACKAGES:

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
GOLD-U/4	4Mb speeds, uncapped, unshaped, 1:2 CR	R1 899.00	
GOLD-U/6	6Mb speeds, uncapped, unshaped, 1:2 CR	R1 999.00	
GOLD-U/8	8Mb speeds, uncapped, unshaped, 1:2 CR	R2 299.00	
GOLD-U/10	10Mb speeds, uncapped, unshaped, 1:2 CR	R2 599.00	
GOLD-U/15	15Mb speeds, uncapped, unshaped, 1:2 CR	R3 299.00	
GOLD-U/20	20Mb speeds, uncapped, unshaped, 1:2 CR	R3 799.00	

PLATINUM-U/4	4Mb speeds, uncapped, unshaped, 1:1 CR	R2 399.00	
PLATINUM-U/6	6Mb speeds, uncapped, unshaped, 1:1 CR	R2 599.00	
PLATINUM-U/8	8Mb speeds, uncapped, unshaped, 1:1 CR	R2 899.00	
PLATINUM-U/10	10Mb speeds, uncapped, unshaped, 1:1 CR	R3 499.00	
PLATINUM-U/15	15Mb speeds, uncapped, unshaped, 1:1 CR	R3 999.00	
PLATINUM-U/20	20Mb speeds, uncapped, unshaped, 1:1 CR	R4 599.00	
PLATINUM-U/30	30Mb speeds, uncapped, unshaped, 1:1 CR	R5 899.00	

Installation Fee: R4600 incl VAT Contract Term: Month to Month ETA to Install: 5-7 working days

## LICENCED MICROWAVE PACKAGES:

PRODUCT CODE	SERVICE PLAN	MONTHLY COST	INDICATE PACKAGE
PLATINUM-U/50	50Mb speeds, uncapped, unshaped, 1:4 CR	R6 499.00	
PLATINUM-U/100	100Mb speeds, uncapped, unshaped, 1:4 CR	R8 499.00	

Installation Fee: R6325 incl VAT Contract Term: 24 Months ETA to Install: 10-15 working days

## PACKAGE DETAILS

- Prices quoted are inclusive of VAT
- Service includes a wireless router
- Packages are billed monthly in advance and payable by debit order

## OUR TERMS

The terms contained in these documents together with this service order comprise the whole agreement between the customer and Nexus.Net Wired and Wireless CC. [https://www.nexus-net.co.za/assets/nexus.net\\_coccomplaints-procedures.pdf](https://www.nexus-net.co.za/assets/nexus.net_coccomplaints-procedures.pdf)

Our acceptable usage policy which is available at <https://www.nexus-net.co.za/assets/aup-feb-2018.pdf>

**YOUR ACCEPTANCE**

I have read, understood and agree to be bound by this service order, as well as the terms set out in the documents referred to above, and declare that the information given in this service order is true and correct. I warrant that i am authorised to sign this service order on behalf of the customer.

Print Name \_\_\_\_\_ Signed at \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

NEXUS.NET Wired And Wireless Representative \_\_\_\_\_ Signature \_\_\_\_\_

**BANK DEBIT ORDER INSTRUCTION**

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_

Debit Amount \_\_\_\_\_ Commencement Date \_\_\_\_\_

Contact No \_\_\_\_\_

Abbreviated Name As Registered With The Bank: Nexusnet

Dear Sirs/Madams

The Details Of My/Our Account Are As Follows:

Bank \_\_\_\_\_

Branch Town \_\_\_\_\_ Branch Number.. \_\_\_\_\_

Account Name. \_\_\_\_\_

Account Number. \_\_\_\_\_

Type Of A/C \_\_\_\_\_ (Savings,Current, Transmission) \_\_\_\_\_

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorise you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows

- i. On the 1st day ("payment day") of each and every month commencing on \_\_\_\_\_  
In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account;
- ii. Monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less that the obligation due;

I / We understand that the withdrawals hereby authorised will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**MANDATE:** I / We acknowledge that all payment instructions issued by you shall be treated by my/our above mentioned bank as if the instructions had been issued by me/us personally.

**CANCELLATION:** I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

**ASSIGNMENT:** I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 20 \_\_\_\_\_

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS \_\_\_\_\_

Assisted by: \_\_\_\_\_

FOR OFFICE USE: AGREEMENT REFERENCE NUMBER

This Agreement reference number is: \_\_\_\_\_